

Cluster of Knowledge in Vocational Education and Training

Regional Workshop: Developing a Quality Culture at VET Providers' Level

November 24–25, 2011

Vienna, Austria

Working language: English*

Agenda

- NOVEMBER 23** **ARRIVAL OF PARTICIPANTS**
Transfer to Hotel Regina, Rooseveltplatz 15, 1090 Vienna
- 20.00 Dinner at Hotel
- NOVEMBER 24** **ROUND TABLE**
“QIBB - QUALITY DEVELOPMENT IN VET IN AUSTRIA: DEVELOPING A QUALITY CULTURE – STATUS QUO AND LESSONS LEARNED”
- 8.30 Meeting Point: Hotel Lobby
- Austrian Federal Ministry for Education, Arts and Culture (BMUKK)**
Minoritenplatz 5, 1010 Vienna, Room 120
- 9.00 – 10.30 **Welcome by the Host and Introduction**
- *Mr. Theodor Siegl*, Director General, Directorate for Vocational Education and Training, BMUKK
 - *Mr. Gerhard Kowař*, Director, KulturKontakt Austria
 - *Ms Monika Mott*, Head of Education Department, KulturKontakt Austria:
Introduction to the programme
- “QIBB- Quality Development in Vocational Education and Training in Austria: Developing a Quality Culture in VET: Background, Priorities, Status quo and Lessons Learned”**
Mr. Jürgen Horschinegg, Head of Department, Strategy Development in VET, Research & Development and Quality, BMUKK
- Presentation and discussion
- 10.30 – 11.00 **Coffee Break**
- 11.00 – 13.00 **“Support Instruments for Establishing a Sustainable Quality Culture”**
Mr. Franz Gramlinger, ARQA-VET (Austrian Reference Point for Quality Assurance in VET)
- The role of ARQA VET
 - Support structures and instruments for Quality Development
 - Lessons learned so far
- Presentation and discussion
- “Establishing a Sustainable Quality Culture – the School Level”**
Ms Ulrike Zug, Quality development and assurance/QIBB, unit for nursery teacher training colleges and colleges of social pedagogy, DG VET, BMUKK
- Presentation and discussion
- 13.00 – 14.00 **Lunch**
- 14.00 – 15.00 **Bus Transfer**

15.00 – 16.30 **IBC - International Business College Hetzendorf**
Hetzendorfer Straße 66-68, 1120 Vienna (Demokratiepreissaal, EG)

Establishing a Sustainable Quality Culture at School Level - a School Perspective

- *Director Dieter Wlcek + Quality Management Team*
Quality Management at the IBC - priorities, processes, lessons learned so far

Presentation and discussion

17.30 – 18.30 **Gallery ART POINT/KulturKontakt Austria**
Pavel Braila: "Chisinau – City Difficult to Pronounce" – exhibition
Wine tasting – wine from the vocational school in Nisporeni
(joint project: Schools as Regional Centers of Competence in Moldova)

19.30 Meeting Point: Hotel Lobby

20.00 **Joint Dinner – Wiener Schützenhaus**
Obere Donaustraße 26, 1020 Vienna

NOVEMBER 25 ESTABLISHING A SUSTAINABLE QUALITY CULTURE AT SCHOOL LEVEL – A SCHOOL PERSPECTIVE

09.30 – 10.00 Bus Transfer

10.00 – 12.00 **Hertha Firnberg College for Business and Tourism**
Firnbergplatz 1, 1220 Vienna (Foyer, SE-Raum)
Establishing a Sustainable Quality Culture at School level

- *Director Ms Marlies Ettl*
Quality Management - priorities, processes, lessons learned so far

Presentation and discussion

12.00 – 13.00 **Lunch at the Hertha Firnberg College**

13.30 – 17.00 **VET Cluster Network Meeting**
Meeting Point, KulturKontakt Austria
Universitätsstraße 5, 1010 Vienna

Discussions on the development of a Compendium of Good Practices in *Improving performance, quality and attractiveness of VET*; decision on the examples that will be included by each participating country, on the procedure for developing them and on the schedule for finalising the Compendium.

20.00 **Dinner at Hotel**

NOVEMBER 26 DEPARTURE BY TAXI TO AIRPORT

*Whisper translation will be available in Serbian and Romanian/Moldovan